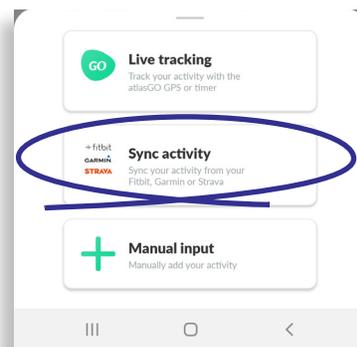


USING THE APP FAQs

What tech does AtlasGO sync with?

AtlasGO syncs with Fitbit, Garmin and Strava.

Only 1 account can be linked with your AtlasGO account at a time. Activities from a second tech account (Fitbit, Garmin, Strava) will need to be added using the Manual Input option.

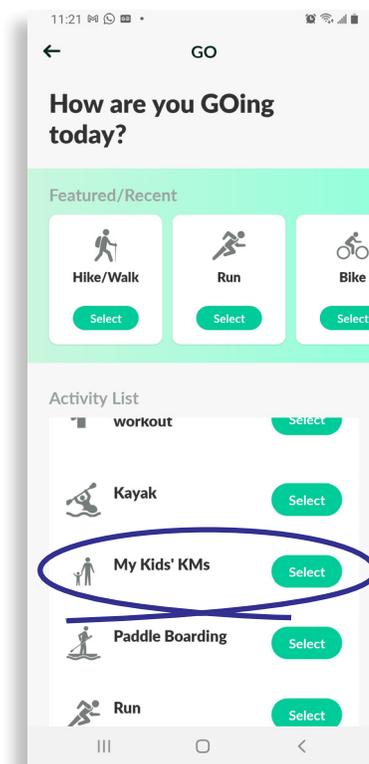


How do I log my child's KMs?

Use Manual Input to enter your child's activities. Scroll down until you find the "My Kids' KMs" option.

I logged my activity but don't see it online. Why?

It can take up to 10 minutes for the app and leaderboards to update with new KMs and funds raised.



I set my personal goal but I think I can do more! How do I change my personal goal?

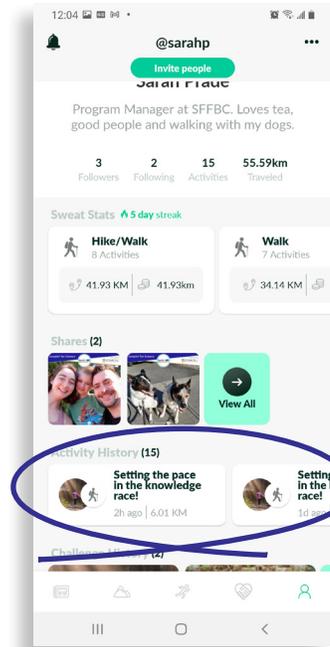
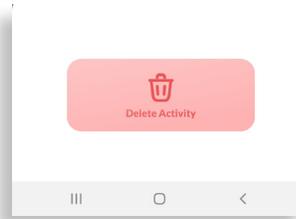
Contact the AtlasGO app team at support@atlasgo.org with your full name, previous goal, and new goal. They'll update your account. You'll need to refresh the app to see your new goal.

I accidentally logged my activity before I was done. How can I edit my activity once it's recorded?

Once your activity is logged in the app, there's no way to edit it. You'll need to delete it and re-enter it.

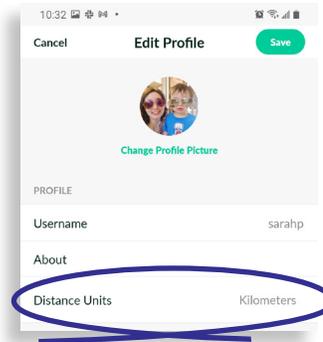
To delete an activity:

1. Click on your Profile
2. Scroll down to "Activity History"
3. Click on the activity you'd like to delete
4. Click on the three dots on the top right
5. Click "Delete Activity"
6. Select "Discard my Activity"



My activities are all being recorded in miles. How do I change it to KMs?

Go to the Profile page on the app and select "Edit Profile." Click on "Distance Units" to toggle between miles and KMs.



I signed up for Sweatin' For Science but the app shows a different challenge. How do I get to the Sweatin' For Science challenge?

You may have accidentally joined a different challenge on the AtlasGO platform. To get back to Sweatin' For Science:

1. In the app, click the mountain icon in the bottom navigation bar
2. Click "Unlock Challenge" and input the code "sciencefairfoundationbc2021"
3. This will take you back to the Sweatin' For Science challenge

